

Financial Synergy Limited Complaints Process.

Exceptional customer service is our priority, so if you have any concerns or problems, let us know and we will do our best to resolve it right away.
Contact details for all complaints in the first instance are:

David Hair
Managing Director
Financial Synergy Limited
Phone: 09 366 0745
Email: dhair@financialsynergy.co.nz

We have a process to ensure all formal complaints are handled in a manner consistent with our regulatory requirements.

If at any stage you are unsure of your options you can contact the Insurance & Savings Ombudsman.

Financial Synergy Limited is a member of an approved dispute resolution scheme – the Financial Dispute Resolution (FDR) scheme.